



Table Tennis Tasmania

COMMUNICATION POLICY

Our commitment

Electronic communication is essential for sharing TTTA news and information with our associated clubs and members. Our communication will be timely, appropriate and related to club business.

What we will do

We use a range of electronic tools to communicate with our clubs and members.

Our communication will protect members' privacy, maintain clear boundaries and ensure that bullying and harassment does not occur.

This Social Media Policy will address the particular issues arising from the use of social media by TTTA its clubs and members.

The TTTA webmaster will provide accountability and control over material published on the organisations website and any related discussion groups or social media websites, including but not limited to the following: Facebook, Instagram, Wikipedia, YouTube, Twitter, Pinterest and blogs.

Website

- Our website will include current information on competitions, social events, committees, policies, constitution, rules and by-laws.
- No offensive content or photos will be published.
- If we intend to publish a photo of a child, we will first seek permission from his or her parents and take care not to provide identifying information.
- We will seek feedback from members to improve the information available on the site.

SMS and email

TTTA Board and committee members, coaches and team managers may use SMS and email to provide information about competition, training, TTTA-sanctioned social events and other TTTA business, however:

- SMS messages should be short and about TTTA matters
- email communication will be used when more information is required
- communication involving children will be directed through their parents.



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Social media websites

- We will treat all social media postings, blogs, status updates and tweets as public 'comment'.
- Postings (written, photos or videos) will be family-friendly and feature positive TTTA news and events.
- No personal information about our Board or Committee members will be disclosed.
- No statements will be made that are misleading, false or likely to injure a person's reputation.
- No statements will be made that might bring the TTTA into disrepute.
- Abusive, discriminatory, intimidating or offensive statements will not be tolerated. Offending posts will be removed and those responsible will be blocked from the site.

What we ask you to do

We expect our members to conduct themselves appropriately when using electronic communication to share information with other members or posting material on public websites connected to the TTTA.

Electronic communication:

- should be restricted to TTTA matters
- must not offend, intimidate, humiliate or bully another person
- must not be misleading, false or injure the reputation of another person
- should respect and maintain the privacy of members
- must not bring TTTA or Table Tennis into disrepute.

Coaches and others who work with children and young people must direct electronic communication through the child's parents.

Non-compliance

Members may face disciplinary action for sending inappropriate electronic communication or posting online content or comments that harass, offend, intimidate or humiliate another member, as outlined in our member protection policy or code of conduct.

Under certain circumstances, cyber bullying (e.g. bullying that is carried out through an internet service such as email, a chat room, discussion group, instant messaging or website) is a criminal offence that can be reported to the police.

In addition, members who publish false or misleading comments about another person in the public domain (e.g., Facebook, YouTube or Twitter) may be liable for defamation.



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